



Public Services

Engineering
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December 29, 2009

Dear Front Street Property Owner, resident, or merchant:

Important information:
Front Street Improvement Project
Water and sewer hookups

The City of Wilmington and the Cape Fear Public Utility Authority are excited about the upcoming Front Street Improvement Project and how this project will help our downtown merchants, residents and visitors. The City of Wilmington is coordinating the project to replace aging water and sewer pipes and enhance the streetscape with new sidewalks, crosswalks and landscaping. The work will take place in a two-block area on Front Street from Market to Chestnut streets.

The improvement project is scheduled to begin on January 4, 2010 and last until August, 2010. Before the project gets underway, we need your help to ensure the project goes smoothly and that your water and sewer services are handled without significant interruption.

What to do:

All of the large water and sewer pipes under Front Street and the smaller pipe connections up to your building will be replaced. If you have not already done so, we ask that: **you have the plumbing on your property located and inspected to confirm the condition of the pipes.** In many cases, this will involve a visual inspection of the plumbing connections within your building.

This inspection is important because the pipes coming into your building need to be in good condition and strong enough to make a solid connection to the new pipes. Pipes in this area can date back 100 years or more and may be made of cast iron or clay, so it is important to have them evaluated before the project gets underway.

How connections will be made:

You will be given a seven-day notice before connections from the new pipes are connected to the pipes on your property. In order to obtain a solid connection, the new smaller pipes may be extended as close as 1 foot from your property, but the contractor doing the work cannot replace the pipes into your building on private property.

In case of service interruption:

Please also be aware that during construction, there may be periods when your service will be interrupted or when normal water pressure will be reduced. If this happens, the Cape Fear Public Utility Authority must conduct testing to make sure the water is safe for consumption. If testing occurs, you will be advised to boil all water used for human consumption. Those advisories will be lifted once test results confirm the water is safe to drink. Sampling and testing will occur as quickly as

possible, with results typically available within 24 hours. Notices of any service interruptions will be hand delivered to your property or place of business; notices may also appear in local media outlets and on the Cape Fear Public Utility Authority website at www.cfpua.org. If you have questions about service interruptions or boil water notices, contact the Cape Fear Public Utility Authority at 332-6550.

Feel contact to contact the city if you have questions about this important project. Thank you in advance for your cooperation.

For more information:

- www.wilmingtonnc.gov/frontstreet
- Bret Russell, Project Manager, 341-5890
- Dylan Lee, Project Liaison, 341-4675